



## How to Check Your Account is Active

To check your membership is active please follow the below steps:

1. Log in **Member Portal** at <https://memberportal.active.com/>
2. Under the **Status header** it should state **ACTIVE**
3. Check the Expiry Date underneath to ensure it reads: **November 1, 2021**
4. If account states **EXPIRED** Please follow the guide to reactivate a membership

### MEMBERSHIPS

Please add or update your credit card or eCheck information.

[View payment information](#)

#### INDIVIDUAL MEMBERSHIPS

NAME	MEMBERSHIP TIERS	STATUS	ACTIONS
name: (Over 18 Years Old)	Organization: Triathlon New Zealand Program: TriNZ Membership Package: <b>TRIBE Member Adult (23+) No Club</b> Package option: Annual Membership number: TRIBE25305 Started: November 13, 2019	<b>Active</b> Auto-Renewal - OFF Expires: <u>November 1, 2021</u>	<a href="#">View Order History</a> <a href="#">Turn On Auto-Renew</a> <a href="#">Renew Membership</a> <a href="#">Update Form Question</a>

### MEMBERSHIPS

#### INDIVIDUAL MEMBERSHIPS

NAME	MEMBERSHIP TIERS	STATUS	ACTIONS
name: [REDACTED] (Over 18 Years Old)	Organization: Triathlon New Zealand Program: TriNZ Membership Package: <b>TRIBE Member Adult (23+) No Club</b> Package option: Annual Membership number: TRIBE2129 Started: November 1, 2017	<b>Expired</b> Auto-Renewal - OFF Deactivated: November 1, 2018	<a href="#">View Order History</a> <a href="#">Renew Membership</a> <a href="#">Update Form Question</a>